

# Standard Operating Procedure (SOP)

(Issued by the Animal Welfare Board of India vide letter No. AC-02017/22/2025-AWBI dated 27.11.2025)

## AWARENESS CREATION TO PREVENT DOG BITES

(i)	<b>Read the Dog's Body Language</b>	Learn to recognise signs that a dog is uncomfortable, scared, or ready to bite. If the dog is growling or showing teeth, ears pinned back, Tail tucked between its legs, Stiff body, avoiding eye contact, lip-licking or yawning (stress signals), give the dog space immediately.
(ii)	<b>Do Not Approach Unfamiliar Dogs</b>	Never rush toward a strange dog, always let the dog come to you, ask the owner before touching or petting
(iii)	<b>Avoid Disturbing a Dog</b>	Do not wake a sleeping dog suddenly, touch a dog while it is eating, interrupt while chewing a bone or playing with a toy, compete for food or toys.
(iv)	<b>Teach Children Safe Behavior</b>	Children should pet dogs gently, never pull ears, tail, or fur, not hug or ride the dog, avoid face-to-face contact, stay calm around dogs.
(v)	<b>Stay Calm and Move Slowly</b>	Dogs react to fast or threatening movements. If a dog approaches, stand still, avoid direct eye contact, do not scream or run, let the dog sniff and lose interest.
(vi)	<b>If a Dog Attacks</b>	Put a bag, stick, or jacket between you and the dog, protect your face, chest, and neck. If knocked down, <b>curl into a ball</b> and cover your head and neck with your arms.
(vii)	<b>Leash and Training for Pet Dogs</b>	The dog owner should keep dogs leashed in public, train basic commands: <i>sit, stay, leave, come</i> , socialise dogs with people and other animals, spaying/neutering may to reduce aggression and address anxiety or fear behavior early with a veterinarian or trainer.
(viii)	<b>Responsible Environment</b>	Keep stray dogs away from children, secure garbage and food waste to avoid attracting strays, report aggressive stray dogs to local authorities.
(ix)	<b>Vaccination</b>	Ensure dogs receive regular rabies vaccination, helping protect both the dog and public health.

## MEASURES TO BE TAKEN IN CASE DOG BITE HAPPEN

Ministry of Health and Family Welfare has issued detailed guidelines for the management of various degrees of dog bites. The information is available at [www.rabiesfreeindia.mohfw.gov.in](http://www.rabiesfreeindia.mohfw.gov.in). They have also established Helpline No. 15400 for information.

**The following Nodal Officer has nominated by the University of Delhi to take appropriate action for compliance with the direction dated 07.11.2025 of the Hon'ble Supreme Court of India**

S. No.	Designation	Contact No.	Responsibilities
1.	Chief Security Officer, University of Delhi	9811377377, 9810193944	(i) To ensure that the premises have been secured by an adequate fencing boundary wall and gates and such other structural or administrative measures as may be necessary to prevent the ingress of stray dogs. (ii) Deployment of security or ground keeping personnel specifically tasked with a round-the-clock vigil against the entry of habitation of the stray dogs
2.	Sanitary Inspector, University of Delhi	9136067009	(i) For the upkeep and cleanliness of the premises and for ensuring that stray dogs don't enter or inhabit in the University campus