Internal Quality Assurance Cell (IQAC)
University of Delhi
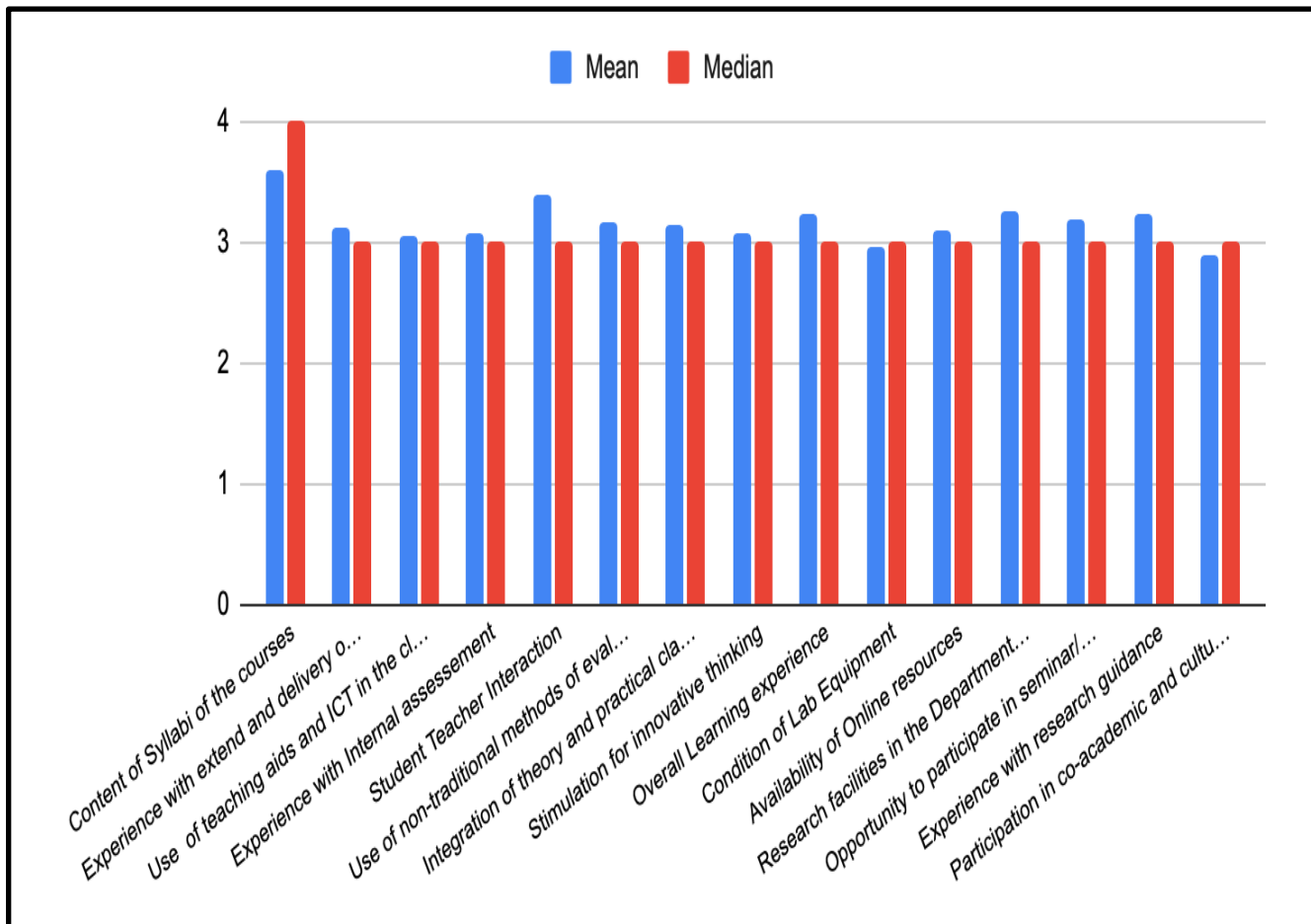
Students' Experience Survey (2023-24)
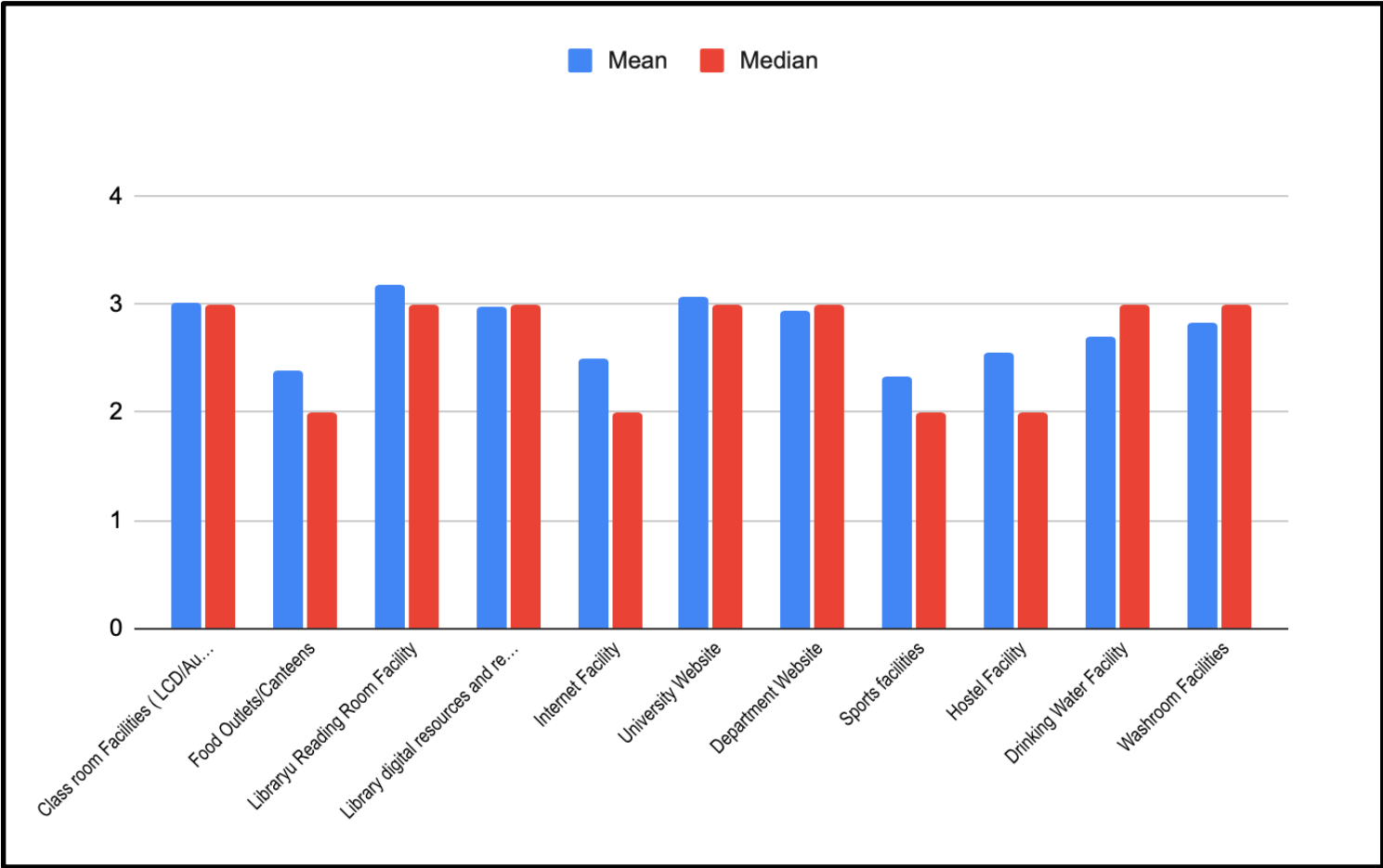**Summary: University-wide Responses**
1470 Responses

Student Feedback (1470 Responses)

A. Academic Experience (1470 Responses)

B. Infrastructure (1470 Responses)

C. Support System (1470 Responses)

Legend: ■ Mean ■ Median

X-axis categories:
- Experience of the admission…
- Help received by Orientation…
- Experience with University's…
- Experience with Department'…
- Experience with Announcem…
- Experience with Availability o…
- Experience with evaluation pr…
- Provision of transport facility
- Availability of healthcare facility
- Functioning of Placement Cel…
- Functioning of Placement Cel…

D. Skills/Competencies (1470 Responses)

Bar chart showing Mean (blue) and Median (red) values for various skills/competencies. Y-axis ranges from 0 to 4. Categories along the X-axis: Analytical Skills, Team work/Collaboratio…, Entrepreneurial/Job Skills, Clarity of Career Persp…, IT Skills, Communication Skills, Time Management, Problem Siolving Skills, Leadership Qualities, Critical Thinking.
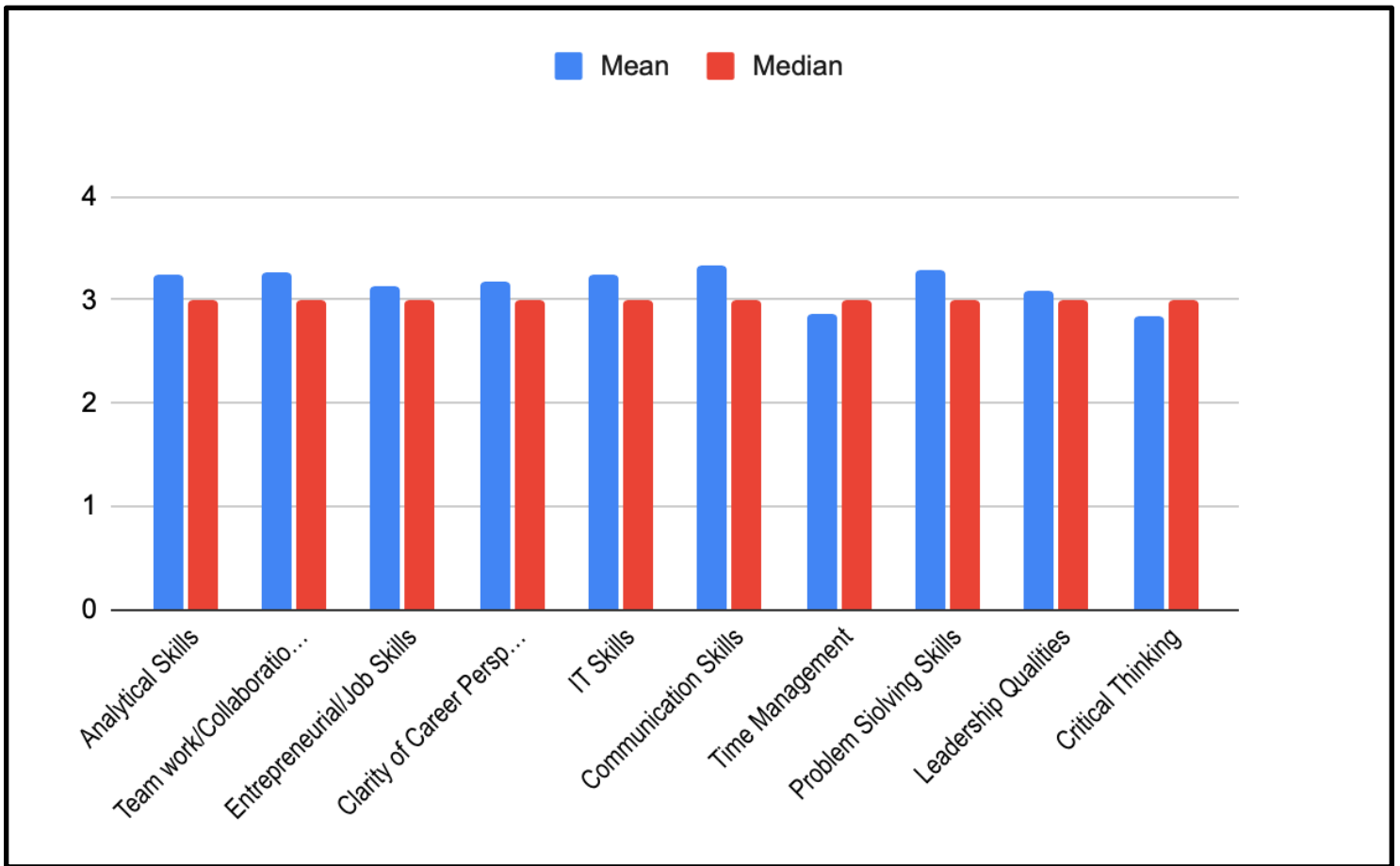
● **Overall Experience in the University?**

Academic Experience

BELOW AVERAGE
7.8%

AVERAGE
16.7%

GOOD
30.9%

VERY GOOD
28.4%

EXCELLENT
16.3%
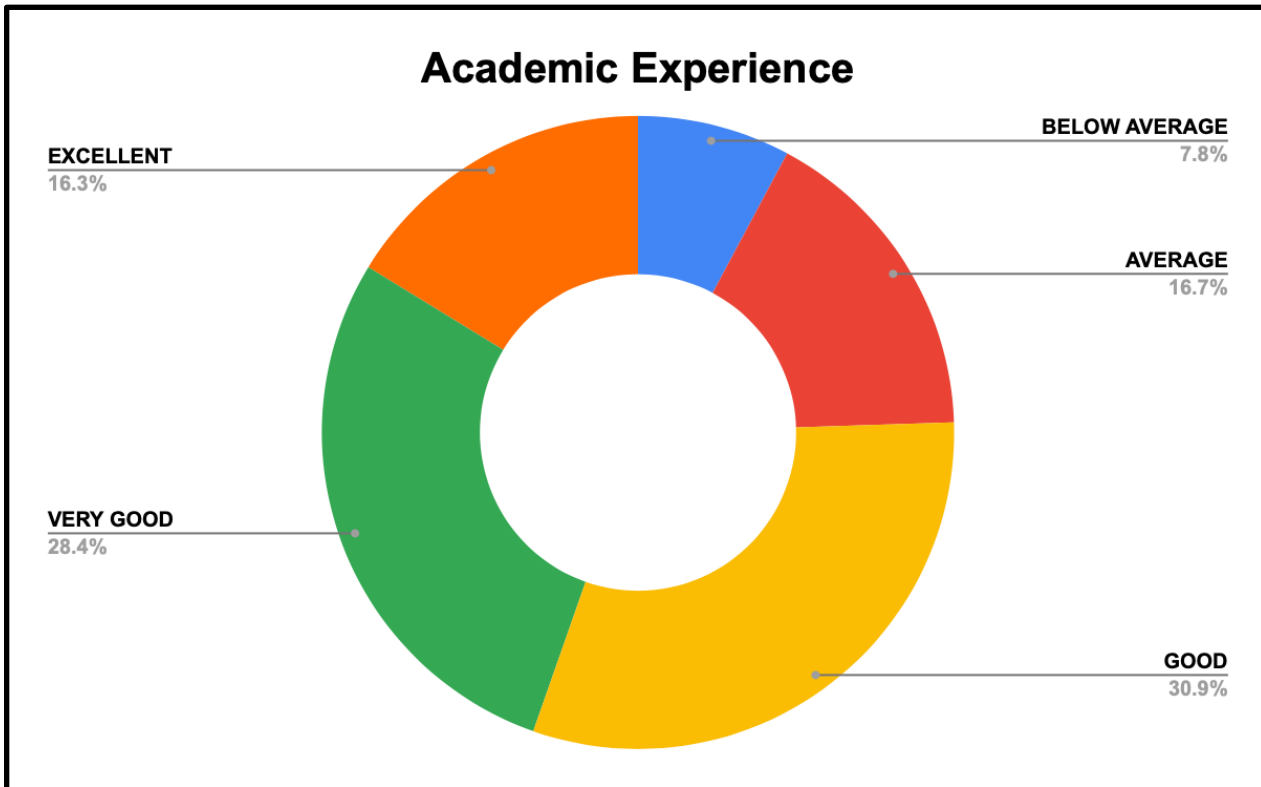
The majority of the students reflect the positive experience in the university

● **The average rating for all responses (across all departments/centres) for 'Overall Academic Experience' is 3.29 i.e. much above average, between 'Good' and 'Very Good'**

TABLE 1: Mean, Median, Standard Deviation, Minimum, Maximum Value for Each Question (N=1470)

S. No.	Category	MEAN	MEDIAN	STANDARD DEVIATION	MINIMUM	MAXIMUM
A.	**Academic Experience**					
1	Content of Syllabi of the courses	3.59	4	1.137988471	1	5
2	Experience with extend and delivery of syllabus covered in the class	3.12	3	1.2964203	1	5
3	Use of teaching aids and ICT in the class to facilitate teaching	3.04	3	1.342483251	1	5
4	Experience with Internal assessement	3.07	3	1.308801575	1	5
5	Student-Teacher Interaction	3.39	3	1.32243531	1	5
6	Use of non-traditional methods of evaluation like quiz, assignments, seminar, presentation etc.	3.17	3	1.342071043	1	5
7	Integration of theory and practical classes	3.15	3	1.350820979	1	5
8	Stimulation for innovative thinking	3.06	3	1.353847217	1	5
9	Overall Learning experience	3.22	3	1.272268742	1	5
10	Condition of Lab Equipment	2.95	3	1.384297387	1	5
11	Availability of Online resources	3.09	3	1.339756755	1	5
12	Research facilities in the Department for research projects/M.Phil./Ph.D.	3.26	3	1.347440552	1	5
13	Opportunity to participate in seminar/workshop/conference	3.17	3	1.358300566	1	5
14	Experience with research guidance	3.23	3	1.402670836	1	5
15	Participation in co-academic and cultural events	2.89	3	1.419523965	1	5
	Overall	3.16				
B.	**Infrastructure**					
1	Class room Facilities (LCD/Audio/Computer etc.)	3.01	3	1.368656292	1	5
2	Food Outlets/Canteens	2.39	2	1.293763286	1	5
3	Libraryu Reading Room Facility	3.17	3	1.334486474	1	5

4	Library digital resources and reading material support	2.97	3	1.374034671	1	5
5	Internet Facility	2.49	2	1.399134868	1	5
6	University Website	3.06	3	1.222190065	1	5
7	Department Website	2.94	3	1.327165511	1	5
8	Sports facilities	2.32	2	1.364925343	1	5
9	Hostel Facility	2.55	2	1.394904825	1	5
10	Drinking Water Facility	2.69	3	1.367715894	1	5
11	Washroom Facilities	2.83	3	1.362689265	1	5
	Overall	2.77				
C.	Support System					
1	Experience of the admission process to the programme you have enrolled In	3.44	3	1.193093831	1	5
2	Help received by Orientation programme of the Department	3.26	3	1.260520312	1	5
3	Experience with University's Administrative Staff	3.15	3	1.271696732	1	5
4	Experience with Department's Administrative Staff	3.35	3	1.257925657	1	5
5	Experience with Announcement of result	3.22	3	1.238736327	1	5
6	Experience with Availability of Marksheet	3.30	3	1.209278308	1	5
7	Experience with evaluation process	3.08	3	1.275400761	1	5
8	Provision of transport facility	2.85	3	1.335191261	1	5
9	Availability of healthcare facility	2.78	3	1.339788843	1	5
10	Functioning of Placement Cell of the University	2.67	3	1.384639109	1	5
11	Functioning of Placement Cell of the Department	2.70	3	1.441436049	1	5
	Overall	3.07				
D.	Skills/ Competencies Developed During Course of Study					
1	Analytical Skills	3.24	3	1.224053018	1	5

2	Team work/Collaboration Skills	3.26	3	1.253893677	1	5
3	Entrepreneurial/Job Skills	3.14	3	1.283170555	1	5
4	Clarity of Career Perspective	3.17	3	1.277705396	1	5
5	IT Skills	3.25	3	1.25043681	1	5
6	Communication Skills	3.35	3	1.234490657	1	5
7	Time Management	2.87	3	1.314260042	1	5
8	Problem Siolving Skills	3.29	3	1.249293985	1	5
9	Leadership Qualities	3.08	3	1.312855606	1	5
10	Critical Thinking	2.85	3	1.332134752	1	5
	Overall	3.15				
E.	Overall University Experience					
1	Your Overall academic experience	3.29	3	1.15450401	1	5

TABLE 2: Frequency Distribution in Levels (N=1470)

S. No.	CATEGORY	BELOW AVERAGE	AVERAGE	GOOD	VERY GOOD	EXCELLENT	DON'T KNOW	NOT APPLICABLE
A.	**Academic Experience**							
1	Content of Syllabi of the courses	73	177	375	453	362	8	22
2	Experience with extend and delivery of syllabus covered in the class	195	296	339	354	249	10	27
3	Use of teaching aids and ICT in the class to facilitate teaching	235	286	311	329	245	21	43
4	Experience with Internal assessement	214	278	375	305	251	11	36
5	Student Teacher Interaction	156	241	335	334	392	2	10
6	Use of non-traditional methods of evaluation like quiz, assignments, seminar, presentation etc.	209	255	323	335	288	16	44
7	Integration of theory and practical classes	220	247	318	332	279	10	64
8	Stimulation for innovative thinking	237	287	312	323	263	26	22
9	Overall Learning experience	163	275	374	356	285	6	11
10	Condition of Lab Equipment	256	230	259	276	205	76	168
11	Availability of Online resources	226	257	323	330	253	42	39
12	Research facilities in the Department for research projects/M.Phil./Ph.D.	158	177	250	277	253	132	223
13	Opportunity to participate in seminar/workshop/conference	206	244	307	309	292	68	44
14	Experience with research guidance	196	198	248	270	296	99	163
15	Participation in co-academic and cultural events	306	259	265	257	234	76	73
B.	**Infrastructure**							
1	Class room Facilities (LCD/Audio/Computer etc.)	268	261	334	303	257	12	35

2	Food Outlets/Canteens	464	356	297	168	127	15	43
3	Libraryu Reading Room Facility	209	246	379	302	307	14	13
4	Library digital resources and reading material support	267	280	317	274	249	58	25
5	Internet Facility	483	274	270	192	170	36	45
6	University Website	171	293	475	276	226	17	12
7	Department Website	258	277	381	261	226	34	33
8	Sports facilities	461	222	218	133	117	133	186
9	Hostel Facility	317	178	210	134	121	176	334
10	Drinking Water Facility	372	295	323	229	188	41	22
11	Washroom Facilities	309	328	313	265	218	27	10
C.	Support System							
1	Experience of the admission process to the programme you have enrolled in	110	191	434	387	336	5	7
2	Help received by Orientation programme of the Department	151	232	392	327	281	46	41
3	Experience with University's Administrative Staff	182	251	427	298	262	35	15
4	Experience with Department's Administrative Staff	144	218	406	351	332	12	7
5	Experience with Announcement of result	145	217	394	323	240	80	71
6	Experience with Availability of Marksheet	115	203	385	321	247	101	98
7	Experience with evaluation process	183	255	363	296	214	83	76
8	Provision of transport facility	233	242	294	201	170	113	217
9	Availability of healthcare facility	265	244	305	187	164	172	133
10	Functioning of Placement Cell of the University	287	246	217	170	150	233	167
11	Functioning of Placement Cell of the Department	320	217	218	169	181	211	154
D.	Skills/ Competencies Developed During Course of Study							

1	Analytical Skills	151	234	403	382	244	32	24
2	Team work/Collaboration Skills	154	244	369	381	272	22	28
3	Entrepreneurial/Job Skills	187	259	377	331	250	30	36
4	Clarity of Career Perspective	184	251	388	345	260	22	20
5	IT Skills	161	228	381	385	262	28	25
6	Communication Skills	135	216	408	366	308	19	18
7	Time Management	257	272	336	262	178	74	91
8	Problem Siolving Skills	155	217	386	381	277	32	22
9	Leadership Qualities	216	272	345	334	241	31	31
10	Critical Thinking	270	297	317	259	189	61	77
E.	**Overall University Experience**							
1	Your Overall academic experience	115	245	454	417	239	0	0

S.No.	CATEGORY	BELOW AVERAGE	AVERAGE	GOOD	VERY GOOD	EXCELLENT	DON'T KNOW	NOT APPLICABLE
	TABLE 3: Frequency Distribution in Percentage (N=1470)							
A.	**Academic Experience**							
1	Content of Syllabi of the courses	4.97%	12.04%	25.51%	30.82%	24.63%	0.54%	1.50%
2	Experience with extend and delivery of syllabus covered in the class	13.27%	20.14%	23.06%	24.08%	16.94%	0.68%	1.84%
3	Use of teaching aids and ICT in the class to facilitate teaching	15.99%	19.46%	21.16%	22.38%	16.67%	1.43%	2.93%
4	Experience with Internal assessement	14.56%	18.91%	25.51%	20.75%	17.07%	0.75%	2.45%
5	Student Teacher Interaction	10.61%	16.39%	22.79%	22.72%	26.67%	0.14%	0.68%
6	Use of non-traditional methods of evaluation like quiz, assignments, seminar, presentation etc.	14.22%	17.35%	21.97%	22.79%	19.59%	1.09%	2.99%
7	Integration of theory and practical classes	14.97%	16.80%	21.63%	22.59%	18.98%	0.68%	4.35%
8	Stimulation for innovative thinking	16.12%	19.52%	21.22%	21.97%	17.89%	1.77%	1.50%
9	Overall Learning experience	11.09%	18.71%	25.44%	24.22%	19.39%	0.41%	0.75%
10	Condition of Lab Equipment	17.41%	15.65%	17.62%	18.78%	13.95%	5.17%	11.43%
11	Availability of Online resources	15.37%	17.48%	21.97%	22.45%	17.21%	2.86%	2.65%
12	Research facilities in the Department for research projects/M.Phil./Ph.D.	10.75%	12.04%	17.01%	18.84%	17.21%	8.98%	15.17%
13	Opportunity to participate in seminar/workshop/conference	14.01%	16.60%	20.88%	21.02%	19.86%	4.63%	2.99%
14	Experience with research guidance	13.33%	13.47%	16.87%	18.37%	20.14%	6.73%	11.09%
15	Participation in co-academic and cultural events	20.82%	17.62%	18.03%	17.48%	15.92%	5.17%	4.97%
B.	**Infrastructure**							
1	Class room Facilities (LCD/Audio/Computer etc.)	18.23%	17.76%	22.72%	20.61%	17.48%	0.82%	2.38%

2	Food Outlets/Canteens	31.56%	24.22%	20.20%	11.43%	8.64%	1.02%	2.93%
3	Libraryu Reading Room Facility	14.22%	16.73%	25.78%	20.54%	20.88%	0.95%	0.88%
4	Library digital resources and reading material support	18.16%	19.05%	21.56%	18.64%	16.94%	3.95%	1.70%
5	Internet Facility	32.86%	18.64%	18.37%	13.06%	11.56%	2.45%	3.06%
6	University Website	11.63%	19.93%	32.31%	18.78%	15.37%	1.16%	0.82%
7	Department Website	17.55%	18.84%	25.92%	17.76%	15.37%	2.31%	2.24%
8	Sports facilities	31.36%	15.10%	14.83%	9.05%	7.96%	9.05%	12.65%
9	Hostel Facility	21.56%	12.11%	14.29%	9.12%	8.23%	11.97%	22.72%
10	Drinking Water Facility	25.31%	20.07%	21.97%	15.58%	12.79%	2.79%	1.50%
11	Washroom Facilities	21.02%	22.31%	21.29%	18.03%	14.83%	1.84%	0.68%
C.	Support System							
1	Experience of the admission process to the programme you have enrolled in	7.48%	12.99%	29.52%	26.33%	22.86%	0.34%	0.48%
2	Help received by Orientation programme of the Department	10.27%	15.78%	26.67%	22.24%	19.12%	3.13%	2.79%
3	Experience with University's Administrative Staff	12.38%	17.07%	29.05%	20.27%	17.82%	2.38%	1.02%
4	Experience with Department's Administrative Staff	9.80%	14.83%	27.62%	23.88%	22.59%	0.82%	0.48%
5	Experience with Announcement of result	9.86%	14.76%	26.80%	21.97%	16.33%	5.44%	4.83%
6	Experience with Availability of Marksheet	7.82%	13.81%	26.19%	21.84%	16.80%	6.87%	6.67%
7	Experience with evaluation process	12.45%	17.35%	24.69%	20.14%	14.56%	5.65%	5.17%
8	Provision of transport facility	15.85%	16.46%	20.00%	13.67%	11.56%	7.69%	14.76%
9	Availability of healthcare facility	18.03%	16.60%	20.75%	12.72%	11.16%	11.70%	9.05%
10	Functioning of Placement Cell of the University	19.52%	16.73%	14.76%	11.56%	10.20%	15.85%	11.36%
11	Functioning of Placement Cell of the Department	21.77%	14.76%	14.83%	11.50%	12.31%	14.35%	10.48%
D.	Skills/ Competencies Developed During Course of Study							

1	Analytical Skills	10.27%	15.92%	27.41%	25.99%	16.60%	2.18%	1.63%
2	Team work/Collaboration Skills	10.48%	16.60%	25.10%	25.92%	18.50%	1.50%	1.90%
3	Entrepreneurial/Job Skills	12.72%	17.62%	25.65%	22.52%	17.01%	2.04%	2.45%
4	Clarity of Career Perspective	12.52%	17.07%	26.39%	23.47%	17.69%	1.50%	1.36%
5	IT Skills	10.95%	15.51%	25.92%	26.19%	17.82%	1.90%	1.70%
6	Communication Skills	9.18%	14.69%	27.76%	24.90%	20.95%	1.29%	1.22%
7	Time Management	17.48%	18.50%	22.86%	17.82%	12.11%	5.03%	6.19%
8	Problem Siolving Skills	10.54%	14.76%	26.26%	25.92%	18.84%	2.18%	1.50%
9	Leadership Qualities	14.69%	18.50%	23.47%	22.72%	16.39%	2.11%	2.11%
10	Critical Thinking	18.37%	20.20%	21.56%	17.62%	12.86%	4.15%	5.24%
E.	Overall University Experience							
1	Your Overall academic experience	7.82%	16.67%	30.88%	28.37%	16.26%	0.00%	0.00%