(दिल्लीविश्वविद्यालय)

पूर्वीपटेलनगर ,नईदिल्ली110008-

Website : www.kalindi.du.ac.in



KALINDI COLLEGE

(University of Delhi)
East Patel Nagar, New Delhi-110008

≅: 011-25787604; Fax No.: 011-25782505
E-mail: kalindisampark.du@gmail.com
Website: www.kalindi.du.ac.in

NAAC ACCREDITED 'A' GRADE COLLEGE

Notice Inviting Tender (E-procure mode)

NIT No.:-K C / e - procure / 2021 / 001

NAME OF WORK: PROVIDING SECURITY SERVICES, HOUSE KEEPING, MALIS AND MTS (skilled and unskilled labour)

AT

KALINDI COLLEGE

(University of Delhi)
East Patel Nagar, New Delhi-110008
Tel No.: 011-25787604

Email:

kalindisampark@kalindi.du.ac.in

Website: www.kalindicollege.du.ac.in

https://eprocure.gov.in/eprocure/app

Prof. Naina Hasija Actg. Principal

INFORMATION AND INSTRUCTIONS FOR BIDDERS FOR e-TENDERING

E-Procurement Date & time	07.09.2021 @ 2:00 p.m
Cost of Tender (Non-refundable)	Rs. 500/-
Earnest money Deposit (EMD)	Rs. 20,000/-
Bid submission start Date & time	17.09.2021@ 10:00 a.m.
Last date & time of receiving of online bids	29.09.2021, upto 5:00 p.m.
Technical Bid Opening and time	01.10.2021 @ 11:30 a.m.
Financial Bid Opening and time	To be intimated later.

The signed and scanned copy of the following documents are to be uploaded on CPP portal by the Contractor in "Technical bid".

S.No.	Title
1.	Company Registration in India under relevant Act such as Companies
	Act, Partnership Act & any other etc
2.	Registration under Employee Provident Fund and Miscellaneous Provisions
	Act, 1952.
3.	Registration under Employees State Insurance Act., 1984
4.	Registration under the Private Security Agencies Regulation Act,2005
5.	**Two DDs of EMD of and Tender fee respectively
6.	GST certificate, PAN No., License Certificate under the Contract Labour
	(Registration & Abolition) Act, 1970 etc.
7.	Number of employees on roll in the last financial year i.e. 2020-21
	(certificate to be issued by the Company Secretary in a non-judicial stamp
	paper)
8.	Stamped tender acceptance letter as per Annexure-I
9.	Proof of annual turn over (scanned copy of balance sheet)
10.	Proof of non-blacklisting by any of the Govt. Departments, Public sector
	undertakings and/or by Central Vigilance Commission and banks /financial
	institutes during the last three years.
11.	Work Execution certificate for last three years.
12	Annual Audit report for the last three financial years.

Note: An undertaking duly attested by notary on a non-judicial stamp paper of Rs. 100/-regarding their non-blacklisting by any of the Govt. Departments, Public sector undertakings and/or by Central Vigilance Commission and banks /financial institutes during the last three years. **Scanned copy of the documents have to be uploaded.**

- 1. Bidder should have at least 3 years satisfactory experience of providing Security service in reputed training or educational institutes/ PSUs/ Central/state government establishments. (Please enclose proof).
- 2. List of clients with Satisfactory Performance certificate issued.

PRICE BID

- (a) Price bid undertaking
- (b) Schedule of price bid in the form of BOQ_XXXX .xls

2 | Page

The tender shall be rejected in the absence of any of the above documents.

**All documents as per tender requirement shall be uploaded online through CPP Portal Website: https://eprocure.gov.in/eprocure/app and no documents except original demand draft towards EMD, hard copy of non-judicial stamp paper, Tender Cost will be accepted offline upto bid opening date and time.

THE GENERAL INSTRUCTIONS ARE AS UNDER:-

- 1. Tender documents for reference can be downloaded from website "www.kalindicollege.du. ac.in" and "www.du.ac.in" and bids must be submitted online on portal "https://eprocure.gov.in/eprocure/app". Physical submission of bids shall not be accepted.
- 2. Instructions for bidders for submission of e-bids are available in Annexure-III, however all the bidders are advised to read updated instructions on portal "https://eprocure.gov.in/eprocure/app" before submission of e-bids.
- 3. The rates quoted should not be less than the statutory wages as notified by the Delhi State Government and should include the mandatory statutory payment like allowances, contributions to ESI, EPF & Delhi Labour Welfare Cess. The other provisions like Bonus, Workman's Compensation, HRA, Gratuity (as applicable), Leave, Uniform Allowance etc. will be the liabilities of the Security Agency.

 (Quoting less, violation of minimum wages act, GOVT OF NCT, DELHI guidelines, Contract labour act, Govt. of India, Ministry of labour and Employment Order and other statutory provisions shall be liable for disqualification and such tenders shall be rejected summarily without assigning any
- 4. Payment of salary and arrears etc. to the staff hired by the agency to perform the duties at Kalindi College shall be done by the agency through RTGS/Account Payee cheque by giving details of contribution/deduction regarding ESI, EPF etc.
- 5. Earnest Money Deposit of **Rs. 20,000/-** is to be deposited through Demand Draft from any Nationalized Bank in favour of Principal, Kalindi College, payable at New Delhi, Bidders are required to submit the details of EMD payment at the time of Bid Preparation.
 - Micro and Small enterprises (MSEs) Units registered with NSIC under their Single Point Registration Scheme for the goods/services at NSIC are exempted from furnishing the Bid Security deposit/EMD/Tender fee.
- 6. The successful tenderer shall have to deposit Rs.25,000/- as security deposit (Performance Guarantee) in the form of Bank Draft from a Nationalized Bank in favour of Principal, Kalindi College within 15 days after the offer letter is received by the successful bidder/Agency, otherwise the award letter will be treated as cancelled. The amount of security deposit is refundable after expiry of the contract and no interest shall be payable on it. This may be adjusted in case of any dues/damages/penalty are reported during the tenure of contract period. Amount of EMD already deposited by successful tenderer may be adjusted against Security deposit.
 - 7. The Kalindi College shall deduct TDS for income tax, surcharges and Education or other charges, if any at source under section 194-C of the income tax Act. 1961 from the contractor at the prevalent rates of such sum as income tax on the income comprised their as per instructions issued by Govt. of India from time to time.
 - 8. The taxes will be levied as per provision of Govt. of India Tax Rule.
 - 9. The bidders should have the minimum turnover of Rs. 30 lakhs (Receipt from Manpower Supply)

reasons).

- each in the last 3 financial years i.e. (2018-19, 2019-20 and 2020-21). Proof of turnover duly certified by the Chartered Accountant shall be submitted.
- 10. The bidders should also have an experience of 3 Years in the similar field of providing security services in the Government Departments/Semi Government Departments/Reputed Private Institutions (depute minimum 10 persons) for the last 3 financial years i.e. (2018-19, 2019-20 and 2020-21). Relevant proof for supporting (likecopy of MOU, work/job order etc.) shall be submitted.
- 11. The bidders should submit Audit Report duly certified by Chartered Accountant for the last three years and Certified copy of Income Tax Return (ITR) for the last three financial year i.e. (2018-19, 2019-20 and 2020-21).
- 12. In case there are more than one L1 tenders, following criteria will be taken into account for considering L1:
 - a) Turnover for the last three financial year i.e. 2018-19, 2019-20 and 2020-21 Work Experience in terms of numbers of employees on roll in the year 2020-21.
 - The first condition (a) will be considered first, and the second condition (b) will be taken into account only if no decision can be reached based on the first condition for whatever reasons.
 - b) The bidders shall at its own cost, if required, take necessary insurance cover in respect of the aforesaid services rendered to College and shall comply with the statutory provisions of Contract Labour (Regulation & Abolition) Act, 1970; Employees State Insurance Act, Workman's Compensation Act, 1923, payment of Wages Act, 1936, The Employees Provident Fund (and Miscellaneous Provisions) Act, 1952; Payment of Bonus Act, 1965. The Minimum Wages Act, 1948, Employment of children Act, 1938 and/or any other Rules/regulations and/or statutes that may be applicable to them and shall further keep the College indemnified from all acts of omission, fault, breaches and/or any demand; loss; injury and expense arising out from the non-compliance of the aforesaid statutory provision.
- 13. Term and conditions given in **Annexure-II** as agreement will govern the entire House Keeping & security Services and other operations, which the successful tender shall have to abide by during the period of contract.
- 14. The Kalindi College reserves the right to prepare a panel for lowest three bids for House Keeping & Security Services made out of the tenders submitted and in case the agency selected fails to do the job successfully or leaves the job in middle of the contract period, or decline to accept the award due to some reason the next agency will be offered the job. However, the validity of the panel will be for the period of the award of contract to the first panelist and in case the second in the panel is offered the job the time-span for this will be the remaining period of the first awardee of the contract. In case the successful bidder decline to accept the award or to provide the House Keeping & Security Services, the EMD made by him shall be forfeited and may also be black listed.
- 15. Tender once submitted, it would be presumed to have understood and accepted all the terms and conditions given in Annexure I & II. No inquiry, verbal or written, shall be entertained in respect of acceptance/rejection of the tender.
- 16. The contractor shall not engage any sub-contractor or transfer the contract to any other person or agency in any manner.

17. Tenders not conforming to these requirements shall be rejected outright and no Correspondence thereof be entertained what so ever.

18. Performance Evaluation: -

- a. The quality assurance of the House Keeping & Security Services would be ensured regularly (daily, weekly, fortnightly or monthly depending upon the discretion of the Principal, Kalindi College on the basis of the periodical reports furnished by the officials assigned for this task by the College).
- b. The Contractor and all his staff deployed for security work will work under the supervision of the officials assigned for this task by Kalindi College.
- 19. The Principal of the Kalindi College reserves the right to accept or reject any bid irrespective of its being lowest by taking into account the interest of the College which will be paramount and in this regard the decision of the Principal Kalindi College shall be final and binding on the all bidders.
- 20. The selected party (House Keeping and Security Services Agency) shall have to provide the proof of deposit of ESIC, EPF to the individual account of the staff deployed each month and also to submit copy of annual return giving complete list with all the details of individual EPF contribution with their EPF number.
- 21. Contract will be valid initially for a period of **One Year**, which may be extended for further period/s as per discretion of the Principal Kalindi College.
- 22. Successful tenderer shall execute the agreement as per Annexure-II for providing security services at Kalindi College, on legal stamp paper of Rs. 100 /- within 05 days after award of work.

Proforma for Financial Bid-Security

Name of the Building with address	Kalindi College, East Patel Nagar, New Delhi- 110008
Area	8.25 Acres
No. of days during the month for which service is required	24 X 7
No. of employees required in the college	Security Guard - 6 Male and 1 Female
	Mali- 2
	Supervisor- 1, Housekeeping-8, Electrician- 1
	MTS- 2
Details	Amount (in rupees) per staff
Minimum wage per security as per	
Notification from office of the labour	
commission of Govt. of NCT, Delhi	
EPF charges @13.00% on basic wage	
ESI charges @ 3.25% on basic wage	
Service tax, if applicable as per rule	
Service charges inclusive of uniform/bonus	
etc. @ per staff.	
Total Monthly Charges	

Note: If a firm quote '0' (ZERO) Service charges, the bid shall be treated as unresponsive and will not be considered, as per the Department of Expenditure, Ministry of Finance's (i) OM No. 29(1)/2014-PPD dated 28.01.2014. However, if the firm quotes Administrative Charges @ 1% or less, which correlates to an unrealistic consideration, will also be treated as non-responsive and will not be considered. The bidders shall quote the Administrative Charges in percentage upto two decimal more than 1%. Service charge must be calculated on (Basic Wage Rate+ESI+EPF+Relieving Charges).

- 2. The number of House Keeping & Security guards may be increased/decreased as per requirements.
- 3. GST @ 18% must be charged on (Basic wage rate+ESI+EPF +Administrative Charges+ Relieving charges).

The above mentioned Financial Proposal/Commercial bid format is provided as BoQ_XXXX.xls along with this tender document at https://eprocure.gov.in/eprocure/app. Bidders are advised to download this BoQ_XXXX.xls as it is and quote their offer/rates in the permitted column and upload the same in the commercial bid. Bidder shall not tamper/modify downloaded price bid templatein any manner. In case if the same is found to be tempered/modified in any manner, tender will be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with Kalindi College.

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Instructions for Online Bid Submission

(Department User may attach this Document as an Annexure in their Tender Document which provides complete Instructions for on line Bid submission for Bidders)

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: https://eprocure.gov.in/eprocure/app.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in/eprocure/app) by clicking on the link "Online bidder Enrollment" on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

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- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / email in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPGformats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process. Note: My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

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- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been give n as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoO file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- All the documents being submitted by the bidders would be encrypted using PKI encryptiontechniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

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ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact college at indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

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<u>Annexure-I</u>

(Letter to the college on the vendor's/agency's letterhead)

The Principal, Kalindi College,

Subject: Acceptance of Terms & Conditions mentioned in Tender Documents of "Tender for House Keeping & Security Services" vide NIT No_. K C / e - p r o c u r e / 2 0 2 1 / 0 0 1

Dear Madam,

With reference to the above tender, having examined and understood the instructions, terms and conditions forming part of the tender, we hereby submitting our bids for the provision of House Keeping and Security services in the Kalindi College as detailed in your above referred tender.

We undertake that we have never been black listed by any Government Department/Semi Government Department and any other agency.

We confirm that our offer is in conformity with the terms and conditions mentioned in your tender documents and if at any stage it is found that our tender is not as per the terms and conditions mentioned my tender may be cancelled. We also understand that the College is not bound to accept the offer either in part or in full and that the College has a right to reject the offer in full or in part without assigning any reasons whatsoever.

We further confirm that all the statements made and information supplied in the enclosed Annexures and additional data furnished herewith are true and correct. We understand that the Kalindi College is not bound to accept the lowest bid or any bid received by the College. We do hereby declare that there is no criminal legal suit pending or contemplated against us. We also hereby undertake that the Administrative Charges quoted in BOQ is more than 1% upto two decimal after considering all statutory obligations and security equipments.

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PRICE BID UNDERTAKING

From: (Full name and address of the Bidder)

To,

The Principal Kalindi College, University of Delhi

Dear Sir/Madam,

I submit the Price Bid for **Tender for House Keeping and Security Services** and related activities as envisaged in the Bid document.

- 2. I have thoroughly examined and understood all the terms and conditions as contained in the Bid document, and agree to abide by them.
- 3. I offer to work at the rates as indicated in the price Bid, Annexure-V inclusive of all applicable charges by whatever name called.

Yours Faithfully,

Signature of authorized Representative with Office Seal